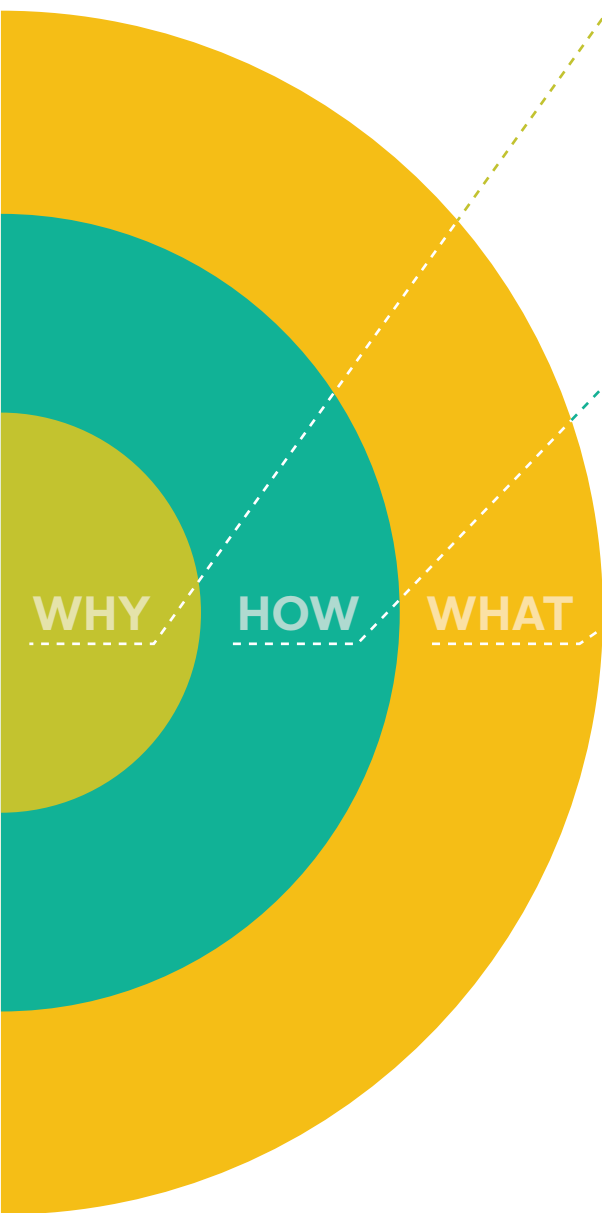


# TEAM-BASED CARE ADVISORY GROUP

## Shared Purpose



### WHY

Quality<sup>1</sup>, person and family-centred and collaborative care that provides the right care, at the right time and in the right place, in a sustainable system.

**EFFECTIVENESS**  
**APPROPRIATENESS**  
**RESPECT**

**ACCESSIBILITY**  
**SAFETY**

**EQUITY**  
**EFFICIENCY**

### HOW

A multi-tiered support system and multi-directional communication platform to provide active change management support and resources for communities and teams.

### WHAT<sup>2</sup>

What Values Will Guide Our Work?

**PERSON-CENTRED**  
**QUALITY**

**EQUITY**  
**TRUST**

**HUMILITY**

What Does Success Look Like for TBC in BC?

*"Achieving a higher standard by setting a higher bar, together."*

Team-based primary care that supports transitions to other areas of care and achieves the quadruple aim of:

**IMPROVED PATIENT EXPERIENCE**  
**IMPROVED CLINICIAN EXPERIENCE**

**LOWER COSTS**  
**BETTER OUTCOMES**

What Does Our Success Look Like as an Advisory Group?

Accelerate the transition to quality, team-based care with patients and providers as equal partners. Provide systems of support for local action and change.

<sup>1</sup> According to the BC Health Quality Matrix, "quality is made up of seven dimensions. Five dimensions focus on the individual experience from a person and publication perspective: Respect, Safety, Accessibility, Appropriateness and Effectiveness. Two dimensions focus on the performance of the system in which health and wellness services are delivered: Equity and Efficiency."

<sup>2</sup> The detailed "what" will be further fleshed out in future advisory group meetings.